## June 2017 Schedule

<table>
<thead>
<tr>
<th>Day/Date</th>
<th>Topic</th>
<th>Facilitator/Bio Link</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Tuesday, June 20</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8:00-9:00</td>
<td>Welcome; Introductions; Plan for the Week; The KTAP</td>
<td>Linda Hess</td>
</tr>
<tr>
<td>9:00-12:00</td>
<td>Servant Leadership</td>
<td>Chrys Davis</td>
</tr>
<tr>
<td>Lunch</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:00-4:30</td>
<td>Emergency Management in Your Organization: Leading With Love</td>
<td>Dr. Maria Church</td>
</tr>
<tr>
<td>4:30-5:00</td>
<td>Daily Log Dialogue</td>
<td>Linda Hess</td>
</tr>
<tr>
<td><strong>Wednesday, June 21</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8:00-8:15</td>
<td>Review of Day One</td>
<td>Linda Hess</td>
</tr>
<tr>
<td>8:15-11:45</td>
<td>Organizational Culture: Attracting and Retaining Best Talent</td>
<td>Dr. Maria Church</td>
</tr>
<tr>
<td>Lunch</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:00-4:30</td>
<td>Public Sector Project Challenges and Best Practices</td>
<td>Dustin Jackson</td>
</tr>
<tr>
<td>4:30-5:00</td>
<td>Daily Log Dialogue</td>
<td>Linda Hess</td>
</tr>
<tr>
<td><strong>Thursday, June 22</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8:00-8:15</td>
<td>Review of Day Two</td>
<td>Linda Hess</td>
</tr>
<tr>
<td>8:15-11:45</td>
<td>Participatory Governance and Citizen Engagement</td>
<td>Dr. Daniel Schugurensky</td>
</tr>
<tr>
<td>Lunch</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:00-4:30</td>
<td>Resilience and Stress Management</td>
<td>Cory Dillon</td>
</tr>
<tr>
<td>4:30-5:00</td>
<td>Closing Comments; KTAP</td>
<td>Linda Hess</td>
</tr>
</tbody>
</table>
Tuesday, 6/20/2017

**Servant Leadership**  
Presenter: Chrys Davis  
To achieve the mission, organizations must have an engaged workforce. The servant leadership model will provide the influence needed to achieve the mission and vision of the organization.

This course focuses on the role and impact of servant leadership in today's organizations. The course will explore the strengths and challenges of servant leadership and how servant leadership differs from other styles of leadership. This course will also explore how a servant leaders create a strong vibrant culture of engagement through the leader's understanding of values, accountability, and their role as responsible leaders.

Participants are prepared for influencing the hearts and minds of those they will lead. By the end of this course, participants will be prepared to enhance the well-being of all people by building strong and sustainable organizations.

**Emergency Management in Your Organization: Leading with Love**  
Presenter: Dr. Maria Church  
Fear is running rampant in many local governments today, paralyzing leaders from making decisions, stifling innovation, killing loyalty, and negatively influencing productivity. Replacing fear with a love-based culture is not for the faint of heart. This is not a session of kittens, puppies, and rainbows.

Wednesday, 6/21/2017

**Organizational Culture of Attracting and Retaining Best Talent**  
Presenter: Dr. Maria Church  
This presentation confirms to participants that the local government of yesterday is not the answer for the complex dynamics of today. The intentional design of their organizational culture is the key factor for retaining knowledge, people, and meaning. Leaders will learn strategies to capture and create knowledge, attract and retain the right people, and attach meaning and purpose to everyday tasks.

**Public Sector Project Challenges and Best Practices**  
Presenter: Dustin Jackson  
Improvement Projects in the public sector are riddled with challenges. From system upgrades to organizational restructuring, projects in the public sector face an increased probability of going over budgets exceeding schedule, and not achieving desired outcomes. This workshop will explore challenges and best practices for the topics of Project Management, Lean Six Sigma, and Change Management in public sector projects.

Thursday, 6/22/2017

**Participatory Governance and Citizen Engagement**  
Presenter: Daniel Schugurensky  
Citizen participation cannot occur in a vacuum. It requires enabling structures and processes. In this seminar we will examine the benefits and challenges of working with citizens, will analyze the spectrum of citizen participation, and will discuss selected cases of recent participatory governance innovations.
Work Resilience and Stress Management
Presenter: Cory Dillon
Participants will define and analyze stress and stressors based on their own experiences. They will experience a number of resilience-building techniques and spend time building the skills.

Facilitator Bios:

Dr. Maria Church, CEO, Government Leadership Solutions
Dr. Maria Church, CEO of Government Leadership Solutions specializes in organizational culture design, change agility, strategic off-site facilitation, and leadership development based on her 25-year career with local government, Fortune 500, non-profits, and academia. Maria holds a doctorate of management degree in organizational leadership and currently teaches for several universities.

Dr. Church is the author of Love-Based Leadership: Transform Your Life with Meaning and Abundance, the upcoming book A Course in Excellence: 21 Spiritual Lessons on Leadership, Love, and Miracles, and co-author of best-selling book, Answering the Call, has started a movement to revolutionize the workplace with a shift from fear to love.

She has been featured on radio shows, television interviews, and in magazines. Maria writes a weekly newspaper column on leadership and hosts an online leadership series, Dr. Maria TV. Splitting her time between Scottsdale and the canyons of Southern Arizona, Maria continues to work with high-performing organizations and is working on her next book.

Chrys Davis, Consultant
Chrys Davis served nineteen years in the fire service, seventeen spent as a firefighter with the City of Glendale and five years spent with the U.S. Army. He is a consultant and speaker with the Center for Executive Excellence, and serves on various committees.

He holds a Bachelor’s degree in Business Management from the University of Phoenix, an MBA from Grand Canyon University’s Executive MBA program, and a Certified Public Manager® certification from Arizona State University.

Chrys lives in Surprise, Arizona with his wife of 22 years. They have four children; three boys and one girl, and a granddaughter. His free time is spent with his family.

Corinne (Cory) Dillon, Director, Leadership & Workforce Development, ASU
Cory helps build the New American University by providing organizational consulting and education through the Office of Human Resources. Professional development courses that cover management, human relations skills, such as cultural awareness and communication, and leadership provide assistance to ASU staff and staff leaders whose job is to support student success.

Cory’s career includes experience in non-profit and state-funded organizations and in the design and delivery of training in change management, diversity, conflict management, performance improvement, supervisor/manager development, planning and marketing and career self-management. She has developed products and services to address organizational performance, culture change and succession
management. Cory has created large and small group interactions for non-profit board members, academic physicians, deans, chairs, directors and faculty.

In addition, Cory facilitates groups, teach and train applying current andragogy theory. She is qualified in assessment instruments for change management, teamwork, coaching and 360-degree feedback, such as MBTI®, Insight Inventory® and True Colors®.

Before moving to Arizona, Cory spent more than 20 years in organizational consulting and coaching. She was VP of Career Management and Organizational Consulting at Right Management Consultants, a Manpower company. Hobbies include hiking, photography, and somatic education, especially Bowen®, an Australian bodywork. Closely related is the practical application of neuroscience to work and life. Cory has a MPS (Organizational Development) from Loyola University of New Orleans, a MHA (Business), from The Ohio State University and a BS (Labor and Human Resources) from The Ohio State University.

**Dustin Jackson, Consultant**

Dustin is an expert in organizational transformations with a Masters in Human Relations, a Bachelor's degree in Global Management and Leadership, and is currently working on his Doctorate in Industrial and Organizational Psychology.

Dustin has been working in the organizational transformation space for 10 years and is one of a few active Prosci Advanced Certified Instructors in the world. Dustin has worked with many national and local organizations to include Morgan Stanley Smith Barney, American Express, Partners Healthcare, Oracle, Kroger, and more.

Dustin’s expertise and passion are in the areas of Leadership Psychology, Leadership Development, Change Management, Organizational Readiness, Corporate Strategy, Communications, and effective Training. His emphasis on Human Relations and ability to effect change within an organization has positioned him to successfully work in a wide variety of industries.

**Daniel Schugurensky, Arizona State University**

Dr. Daniel Schugurensky is a professor at Arizona State University, where he is Director of the Participatory Governance Initiative and coordinator of the Graduate Certificate in Participatory Governance (School of Public Affairs). He is also Unit Head of Justice and Social Inquiry (School of Social Transformation). In addition he serves on the advisory board of the Participatory Budgeting Project.

Before coming to Arizona State University, Professor Schugurensky worked at the University of Toronto (where, among other things, he was the coordinator of the graduate program in community development), the University of California at Los Angeles (UCLA), and the University of Alberta. He lived in Mexico for a decade, in which he worked in governmental, non-governmental and international organizations.

Recent publications include Learning citizenship by practicing democracy: international initiatives and perspectives (Cambridge Scholarly Press), Participatory Budgeting In North America: The Case of Guelph, Canada (Journal of Public Budgeting, Accounting & Financial Management), Civic engagement and participatory governance (100th Arizona Town Hall), The fourth form of engagement: Participatory budgeting from Brazil to the USA (American Society for Public Administration), Democracy does not fall from the sky (Peter Lang) and Citizenship Education through Participatory Budgeting (Journal of Curriculum and Teaching).